



TRANSPORT SERVICES

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Customer Service Policy

The management and staff of Forrest Transport Service are committed to Total Customer Service.

Our objective is to design, implement, market and provide a range of effective cost efficient transport and total logistics solutions.

Forrest Transport Services is committed to meeting or exceeding customer service requirements.

Customers will be accorded a prompt, courteous and professional response to every requirement.

Management and staff will co-operate fully to ensure the ongoing quality of our services.

Forrest Transport Services believes that only through strict adherence to the principles of Total Customer Service will we achieve the objectives of our clients.

Authorised by:

Katrina Bourke – CEO	Date

Employee / Contractor Endorsement:

I have read and understood the Forrest Transport Services Pty Ltd Customer Service Policy , and commit to fulfilling all requirements applicable to me as a condition of my employment/contract.	
Employee Name:	
Contractor Company Name:	
Signature:	Date:

Specialising in Over-Dimensional Loads and Project Management

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